

Participant Responses to Exercise Inserts

Action #	Date	Time	Issue/Action	Deviations	Notes
1	09/10/10	2:31 PM	WILX1 Movie Clip 1: Propane supply issue announced through WILX news		Enbridge Pipeline break, so no response on this Friday
2	09/13/10	9:43 AM	Mike Leahy responded to WILX1 report by e-mail. He made 4 recommendations and provided 4 actions to follow up the issue with		(see e-mail for full actions/recommendations)
3	09/13/10	9:48 AM	Alex Morese wrote out an e-mail in response to the WILX1 report and assigned a five people tasks to help understand the issues at hand better. Kandace - look into inventory levels, Jennie - driver waiver information, Mike - gather general supply data propane & gas, Robin - speak with Marysville, Travis - speak with Natural gas suppliers & see if it has had any affects in that area		(see e-mail for full actions/recommendations)
4	09/13/10	10:12 AM	Travis Warner sent out e-mail in response to Alex's e-mail. All levels seemed ok & he said that they would stay alert and monitor the situation		(see e-mail for full actions/recommendations)
5	09/13/10	10:34 AM	Kandace Hansen sent out e-mail in response to Alex's e-mail. Only 2 companies are having minor supply issues. Suppliers said they would keep a close eye on the weather & supply		(see e-mail for full actions/recommendations)
6	09/13/10	10:39 AM	Travis Warner sent a follow up e-mail. Storage levels are low for natural gas, but currently there is no danger of a supply shortage. There is enough capacity to meet demand for the rest of the winter. Monitoring will continue to happen.		(see e-mail for full actions/recommendations)
7	09/13/10	10:56 AM	Mike Leahy completed actions assigned. All levels looked a little below normal. Continues to monitor the situation.		(see e-mail for full actions/recommendations)
8	09/13/10	11:26 AM	Robin Barfoot updated Alex on Marysville. Drivers are only waiting 3 hours, which is high normal	Other Midwest states are asking about buying propane, but no firm purchases yet	(see e-mail for full actions/recommendations)
9	09/13/10	11:24 AM	Jennie sent response back to Alex letting him know she had all the information for the Driver Waiver & that it is ready if needed.		(see e-mail for full actions/recommendations)
10	09/13/10	2:33 PM	Alex Morese wrote Jennie Kahn-Jacques to keep in mind that the regional driver waiver may be needed instead of only the MI driver waiver due to other states inquiring about propane purchases		(see e-mail for full actions/recommendations)
11	09/13/10	2:35 PM	Jennie replies back with confirmation that she will make sure the regional information is on-hand.		(see e-mail for full actions/recommendations)
12	09/14/10	11:26 AM	WILX2 Movie Clip 2: Winter Storm Warning. Possible Issue with propane supplies. Severe Weather Warning Issued (Tuesday, March 8th, 2011)	Memorandum was sent out from the commissioners stating our MPSC Emergency Communications Procedures	Video was a peak at what the exercise on 9/15/10 would start with. Copy of Memorandum is Final Exercise folder

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13	09/15/10	9:00 AM	2nd video was played for group, went over 1st responses to 1st video, Jennie Updated us on what the Driver Hour Waiver is and how to get it in state and regionally		Handout 1 & 2 were given out. Information for waiver for driver hours was given out.
14	09/15/10	9:30 AM	Detroit Sun-Times Article handed out. Dated from March 7th, 2011: it is basically encouraging citizens to dial down temperatures		Newspaper article handed out during exercise
15	09/15/10	10:03 AM	Alex Morese assigns Mike Leahy (petroleum), Cheryl Kirkland (electric), & Travis Warner (natural gas) to man the computers & monitor their perspective source supplies to see where we currently stand		In person at exercise
16	09/15/10	10:09 AM	ELECTRICAL: PJM, MISO are monitoring situation due to the cold storm alert; NATURAL GAS: due to the weather issues they are going to start monitoring events more often & also track prices (Nymax); PETROLEUM: monitor supply through Opas & daily reports, SHOPPE report, home heating fuels, & supply to 5 year normal (EIA) &/or DOE	home heating fuels price was up	In person at exercise
17	09/15/10	10:14 AM	MI Propane Gas Association on March 8th, 2011 @ 4pm stated that they were having problems with the weather. Derek Dalling Executive Director stated that propane supplies & deliveries were falling behind	He requested for Emergency Driver Hour Waiver	Video Clip
18	09/15/10	10:15 AM	Kandace Hansen stated that now 7 suppliers were getting low on fuel		Video Clip
19	09/15/10	10:19 AM	Alex requested Jennie Kahn-Jacques to go over Driver Hour Waivers & suggest that we request one	Jennie goes over driver waiver information with group & suggests which one to use	In person at exercise
20	09/15/10	10:20 AM	Alex has decided that reaching out to industry to double check that things are as serious as they seem to support a Driver Hour Waiver	information so he can make a final recommendation; put together EEMT (key staff) from commissioner	In person at exercise
21	09/15/10	10:27 AM	Commissioner White uses staffs advice & needs more questions answered before he takes the request to the governor	Mike Leahy suggests it is too soon	Video Clip
22	09/15/10	10:31 AM	12pm, March 9th, 2011: Commissioner Greg White states he is not sure there is enough information to grant Driver Waiver, he denies the request to move forward	QUESTION RAISED: Is there a procedure for allowing or stopping the Driver Hour Waiver from being issued?	Video Clip
23	09/15/10	10:39 AM	Discussion on the floor: Need to explore if there was a request to the EDS from industry & if there is a procedure that can allow a person to follow it and understand what to do for it.		In person at exercise
24	09/15/10	10:43 AM	Derek Dalling (8am, March 10th, 2011) Checked DHW & trucks are now waiting up to 10 hours, having trouble meeting demand		Video Clip

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25	09/15/10	10:45 AM	Commissioner White got a 2nd request for Driver Waiver and has now said go ahead with the request		Video Clip
26	09/15/10	10:49 AM	Governor has authorized the Driver Waiver Hour request from Commissioner White by putting MI in a State of Emergency (SOE)		Video Clip, note that hours are waived automatically when a SOE is announced. Can also get it regionally, but harder to get
27	09/15/10	10:53 AM	Discussion on the floor: Don M. states that he is going to heighten monitoring of electric & keep constant contact with the utilities; Paul is getting inquiries from the utilities about how much we gave and try to get it back; someone needs to follow up with Judy and have her make sure people reserve energy; suggestions that the governor should speak with the people through Judy		In person at exercise
28	09/15/10	10:58 AM	9am, March 11th, 2011: waiting for details from DTE		Video Clip
29	09/15/10	10:58 AM	WILX3 Movie Clip 3: Ice Storm/High Winds, power outages = 100,000 to 200,000 people from Detroit to Monroe areas		Video Clip
30	09/15/10	11:00 AM	Karen Towne contacted Alex Morese and noted power outages & asked for the SOE Operations Center to be opened, as well as need additional information & need to put into e-team	need all information and consequences put in the e-team to get other departments/services started	Video Clip
31	09/15/10	11:13 AM	Don M. checking with: DTE & Consumers Energy for transmission & prices, MISO, ITC for transmission. If needed MISO can give priority circuits. He wants alerts put out and PR. There are two co-ops in SE MI that can help. Alex will work with Judy on Public Information that needs to be sent out		In person at exercise, PSC alerts Alex M. who will than contact Karen Towne, who will than contact the SEOC
32	09/15/10	11:23 AM	Karen Towne requests information. Areas Impacted include: South East MI, Detroit to Monroe, number of people impacted are 100,000 to 200,000 citizens.	Mike Leahy lets Don M. know he will gather more information	Video Clip, Handout 5
33	09/15/10	11:27 AM	E-Team report was submitted by Jessica V.		In person at exercise, copy of report in folder
34	09/15/10	11:31 AM	State of Energy Emergency paperwork was filled out by Cheryl K.		In person at exercise, paperwork in folder
35	09/15/10	11:37 AM	Don M. reports that DTE opens there EOC because 75,000 homes (not people) are out of power & notifies the PSC. Length of time that they will be out? 3 days for homes & 5 days for businesses/industry. Consequences & impending disasters? Hospitals.	Mike K. painting a picture for E-team & Don M. suggested skipping Geographic Area, Mike L. suggested to try to focus on specific problems	In person at exercise

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36	09/15/10	1:00 PM	Public Information Video with Judy on March 11th, 2011: Judy states that the Governor controls the message, but gets our advice on the subject, MPSC sends out supply deviation from outages, consumers alert is sent out, open warming centers from the Governors voice, need to be safe, open Joint Information Center (JIC)	Utilities put out 1st alert, than we do to support it, suggestion of dialing down and using extra blankets to conserve energy, & need to get information out as to when we expect the lights to come back on	Video Clip
37	09/15/10	1:13 PM	Discussions: Rely on utilities for curtailment (they have their own procedures), go to tariffs for curtailment, go to priority lists, broadcast information through public information, someone stated that first information is usually incorrect, so may need to address if it was announced wrong, & don't give out information needs to anyone it has to go through proper channels		In person at exercise
38	09/15/10	1:31 PM	1:30pm, March 11th, 2011: MCOC, CIP Desk Alert telling times of when power will come back up, MS Police & CIP desk put alert out, DTE issued a statement, note that deputies on roads need to be able access routes to help	200,000 homes are without power, recovery plan: Ambassador Bridge to Melvindale by March 14th, Wyandot area by March 13th, & Flat Rock to Monroe by March 12th	In person at exercise
39	09/15/10	1:43 PM	BREAKOUT SESSIONS: see MPSC Arc Light Exercise NOTES for all answers to questions handed out during the breakout session		In person at exercise, handout 8
40	09/15/10	2:13 PM	2pm, March 11th, 2011: Karen Towne called to tell us about the other issues happening	Fermi Power Plants will be off for a while, Ambassador bridge back up by the 14th, Wyandot back up by 13th, & Flat Rock back up by 12th	Video Clip
41	09/15/10	2:15 PM	Alex M. stated there are priority circuits: 1) numbers of customers 2) priority end-users (hospitals/at risk) look at tariffs	local economy/jobs - not experts, but someone needs to direct to correct location MEDC/DELEG, write things down in memo to others (this is how it is recorded), E-team needs to flow thru only one person & need to be careful of the FOIA law, look into isernet	In person at exercise, handout 9
42	09/15/10	2:30 PM	4pm, March 11th, 2011, state police issued a Disaster Declaration: all questions on handout		In person at exercise, handout 10
43	09/15/10	2:31 PM	Disaster Declaration - no one involved with this yet, but Jeff Pillion gives his expert advice		In person at exercise